

Position Title: Wellness Coordinator

Location: 4428-4430 Bergenline Ave, unit 1, Union City NJ 07087

Department: Community Health Programs

Reports To: Community Health Programs Manager

Employment Type: Full-time

Position Summary: The Wellness Coordinator is responsible for overseeing the day-to-day administrative operations of the office. This role includes welcoming visitors, managing appointment schedules for all client intakes across various programs, and scheduling and managing appointments for HIV testing, behavioral health, HRT, PEP, PrEP, STIs, and other health and wellness sessions as needed. The Wellness Coordinator will also facilitate initial intakes, follow-up scheduling, and other tasks related to health programs as assigned.

This position ensures a welcoming and professional environment for all visitors and staff, facilitating communication across language barriers. Responsibilities also include managing office and program supplies, coordinating office events and meeting spaces, handling communications, and ensuring the efficient and effective running of the office. The Wellness Coordinator acts as the primary point of contact for staff and clients, ensuring a welcoming and professional environment.

Key Responsibilities:

1. **Administrative Support:**

- o Oversee day-to-day administrative operations of the office.
- o Manage office and program supplies, ensuring availability and proper stock levels.
- o Handle incoming and outgoing communications, including phone calls, emails, and mail.

2. **Visitor & Client Reception and Scheduling:**

- o Welcome and assist visitors, ensuring a professional and inclusive environment.
- o Manage appointment schedules for all client intakes across various programs.
- o Schedule and manage appointments for HIV testing, behavioral health, HRT, PEP, PrEP, STIs, and other health and wellness sessions.

3. **Program Coordination:**

- o Facilitate initial intakes and follow-up scheduling for health programs.
- o Coordinate office events and manage meeting spaces.
- o Support staff and clients with scheduling and other needs related to health programs.

4. **Communication and Outreach:**

- o Facilitate communication across language barriers, ensuring all clients and staff are effectively informed and supported.
- o Act as the primary point of contact for staff and clients, addressing inquiries and providing necessary information.

5. **Documentation and Reporting:**

- o Maintain accurate records and documentation for client intakes, appointments, and health programs.
- o Prepare reports and summaries as required by the supervisor or management.

Qualifications:

- **Education:** Bachelor's degree in Public Health, Social Work, Psychology, or a related field.
- **Experience:** Minimum of 2 years of experience in health or wellness programming, preferably with LGBTQ+ populations.
- **Skills:** Excellent communication, organizational, and interpersonal skills. Ability to work independently and as part of a team
- **Languages:** Must be fluent in both English and Spanish, including verbal and written communication.
- **Knowledge:** Strong understanding of LGBTQ+ health issues, cultural competence, and wellness strategies. Familiarity with HIV prevention, treatment, and community resources. Understanding of confidentiality and privacy regulations related to HIV status.
- **Attributes:** Compassionate, non-judgmental, and dedicated to providing equitable support. Ability to work independently and as part of a team, with strong organizational and problem-solving skills.
- **Other:** Commitment to LGBTQ+ rights and equity. Ability to work flexible hours, including evenings and weekends as needed.

Working Conditions:

- Office environment with occasional travel to community sites and events.
- Ability to lift up to 25 pounds and perform physical activities as needed.

Hours: This is a full-time /40 hours per week position. The work hours will vary based on HPC and clients' needs. General weekday, night and weekend availability is needed.

Location: Hudson County, New Jersey

HOW TO APPLY: Please send your resume and cover letter to info@hudsonpride.org

Hudson Pride Center is an equal opportunity employer and an inclusive organization. People of color, women, and LGBTQ+ people are strongly encouraged to apply.